

# ASES 2025 UWA College Report

Summary of key findings

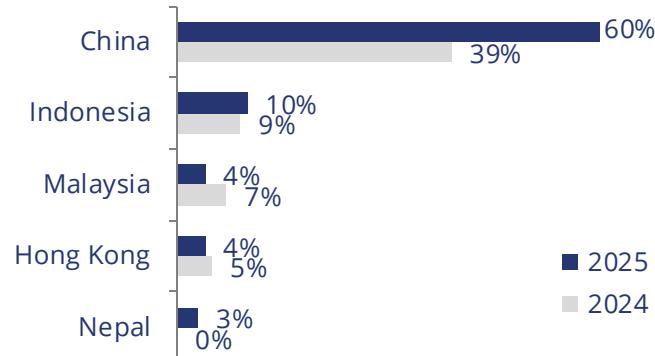


- The UWA College student experience KPIs remain very positive – and most have improved vs. 2024
- Feeling welcomed and helping students adapt to the education system were seen as key strengths, however, scores were less positive on value for money and feeling connected to the wider university
- Satisfaction was high for most aspects of the learning experience – particularly so for students from China and for those on diploma programmes (most learning scores have improved vs. 2024)
- Perceptions of the campus, local area, and safety, remain strong positives for the College and it's important that we use these in our promotional messaging
- The areas where scores were lower were student accommodation (cost and internet access), living costs and eating options (and whilst scores have improved, they are typically lower for non-Chinese students)
- Our student support areas remain a key strength with all achieving satisfaction scores over 90%

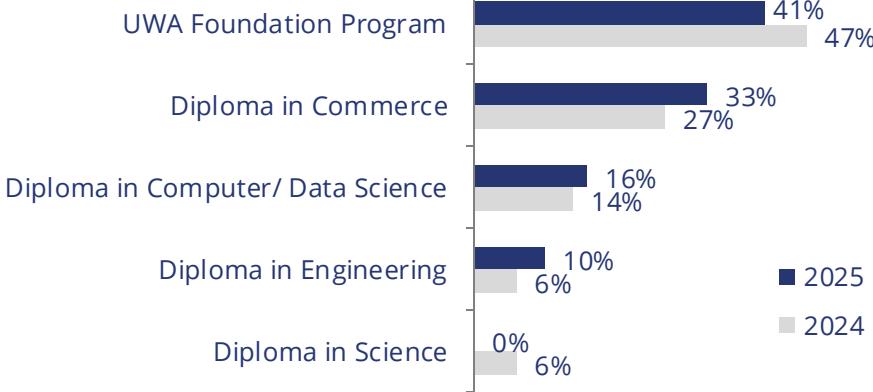
# Survey Response

	Responses	Response Rate
UWA College 2025	389	75%

## Nationality Profile (Top 5)



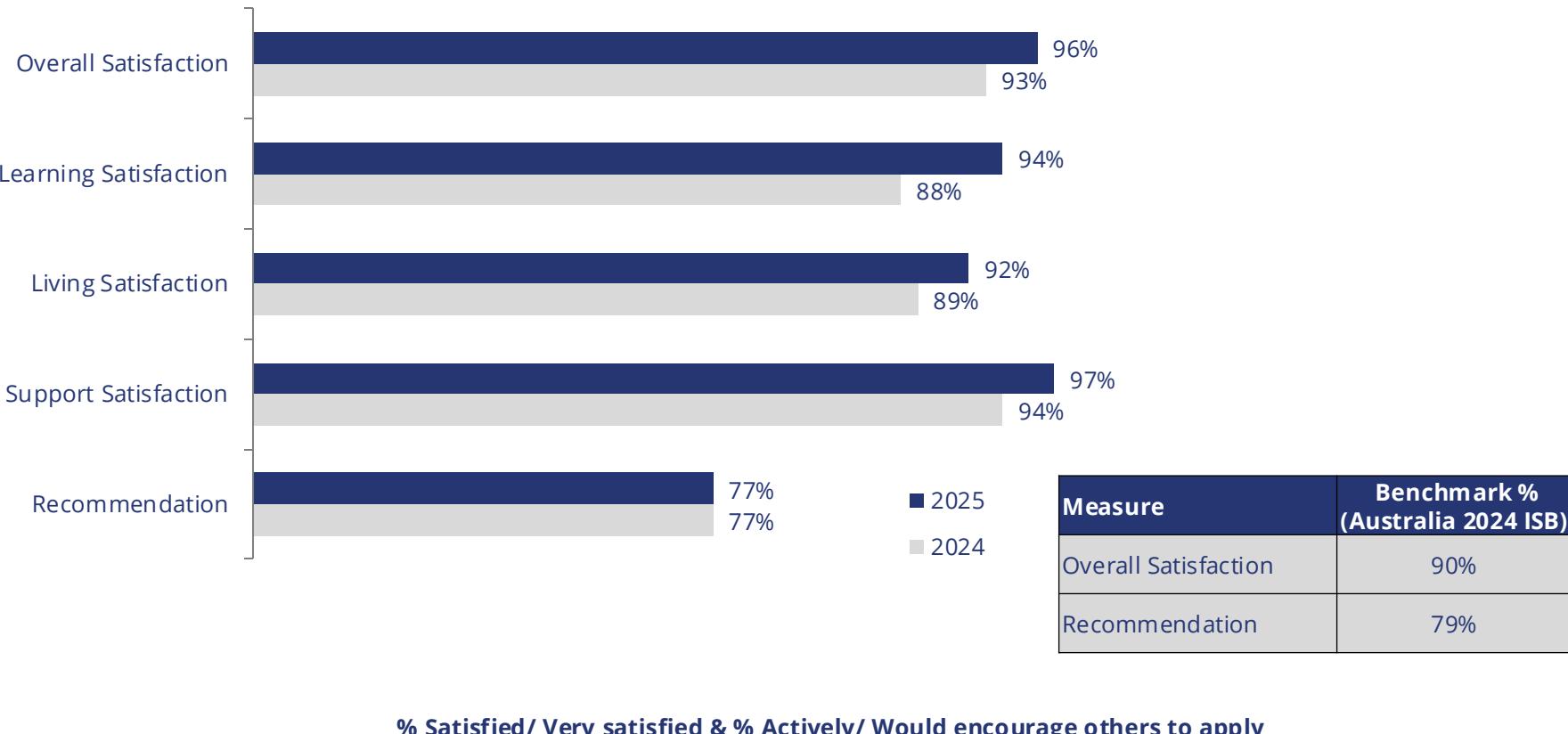
## Course Profile



# Student Experience KPI Summary

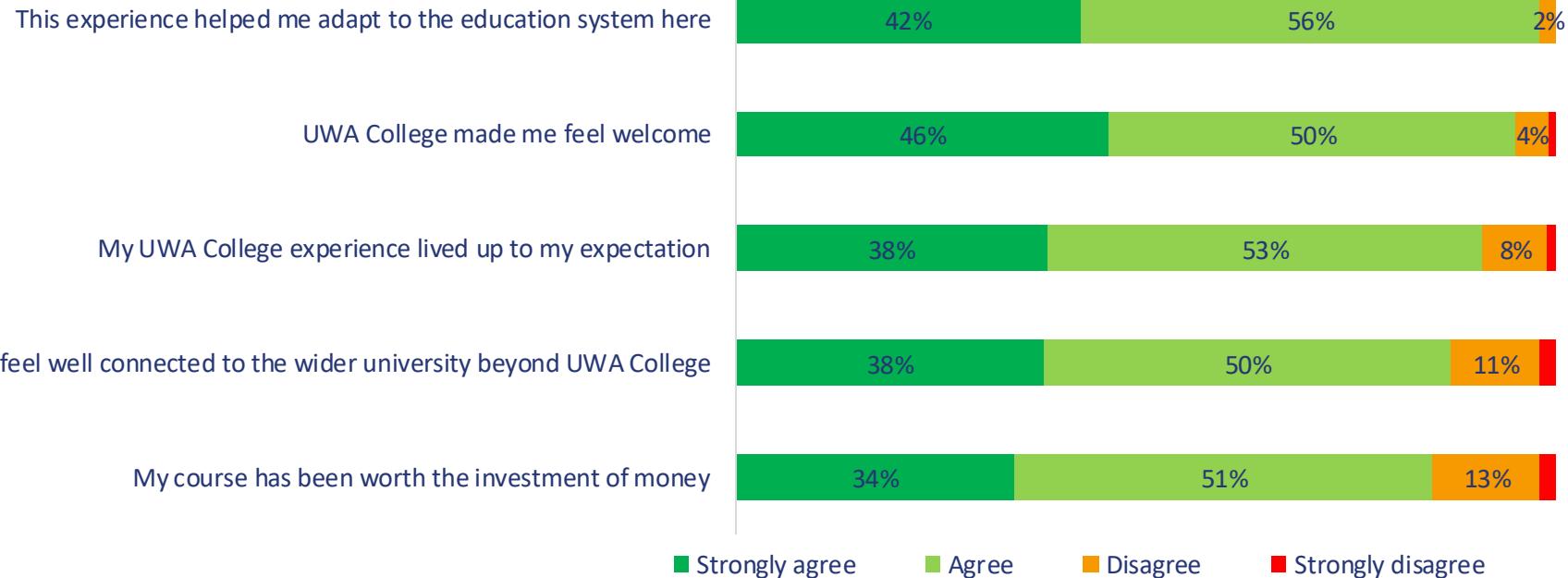
Our KPIs have improved in most student experience areas Vs. 2024

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Feeling welcomed and helping students adapt were seen as key strengths, perceptions were less positive around worth the investment of money

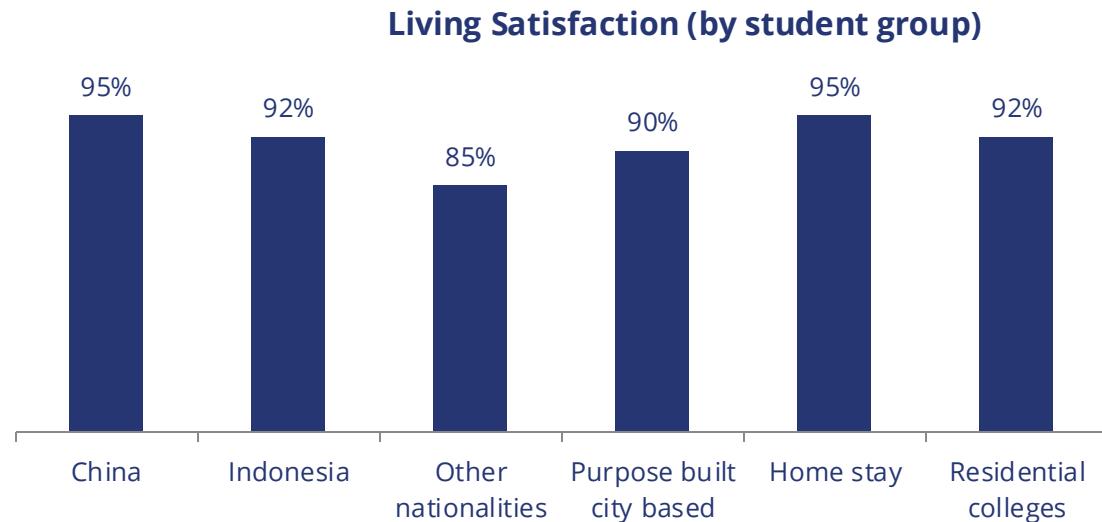
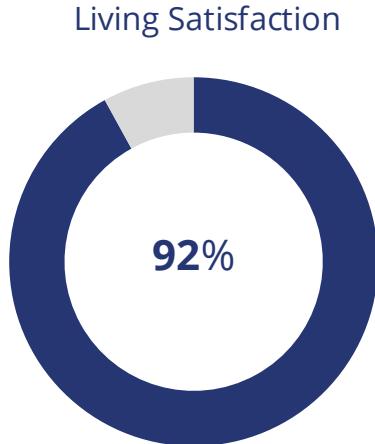
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How much do you agree or disagree with the following statements:

# Living & Accommodation

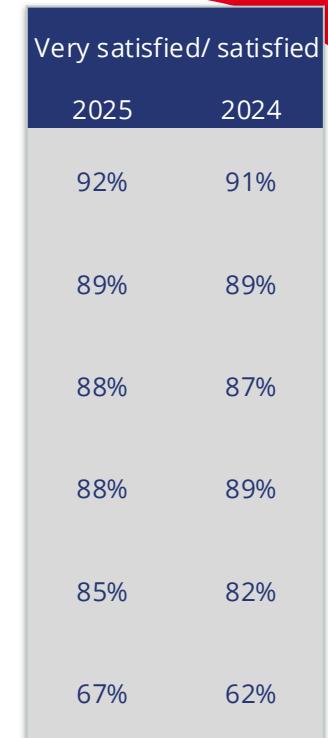
Overall living satisfaction was also high for most groups of students



- Again, students from China had higher living satisfaction vs. other nationality groups
- Living satisfaction was high across accommodation types (particularly so for home stays)

**Overall, how satisfied are you with the living experience so far?**

# Cost and internet access continue to be the key issues around student accommodation; however, scores have improved in these areas Vs. 2024



■ Very satisfied ■ Satisfied ■ Dissatisfied ■ Very dissatisfied

Please say how satisfied you are so far with the following:

Measure	Benchmark % (Australia 2024 ISB)
Accommodation Costs	51%

# Cost and quality scores varied by both nationality and accommodation type

	Nationality			Accommodation Type		
	China	Indonesia	Other nationalities	Purpose built city based	Home stay	Residential colleges
Please say how satisfied are you with the following:						
The cost of accommodation	75%	61%	55%	58%	83%	63%
Internet access in your accommodation	89%	81%	79%	80%	94%	80%
The quality of your accommodation	90%	78%	87%	86%	95%	79%
Access to suitable accommodation	93%	81%	81%	86%	90%	89%
Support available in your accommodation	91%	89%	86%	84%	94%	93%
Accommodation office/officer support	93%	94%	90%	90%	94%	94%

*"I didn't expect it to be this expensive but i am managing it so far. Hopefully it will go great in the long run"*

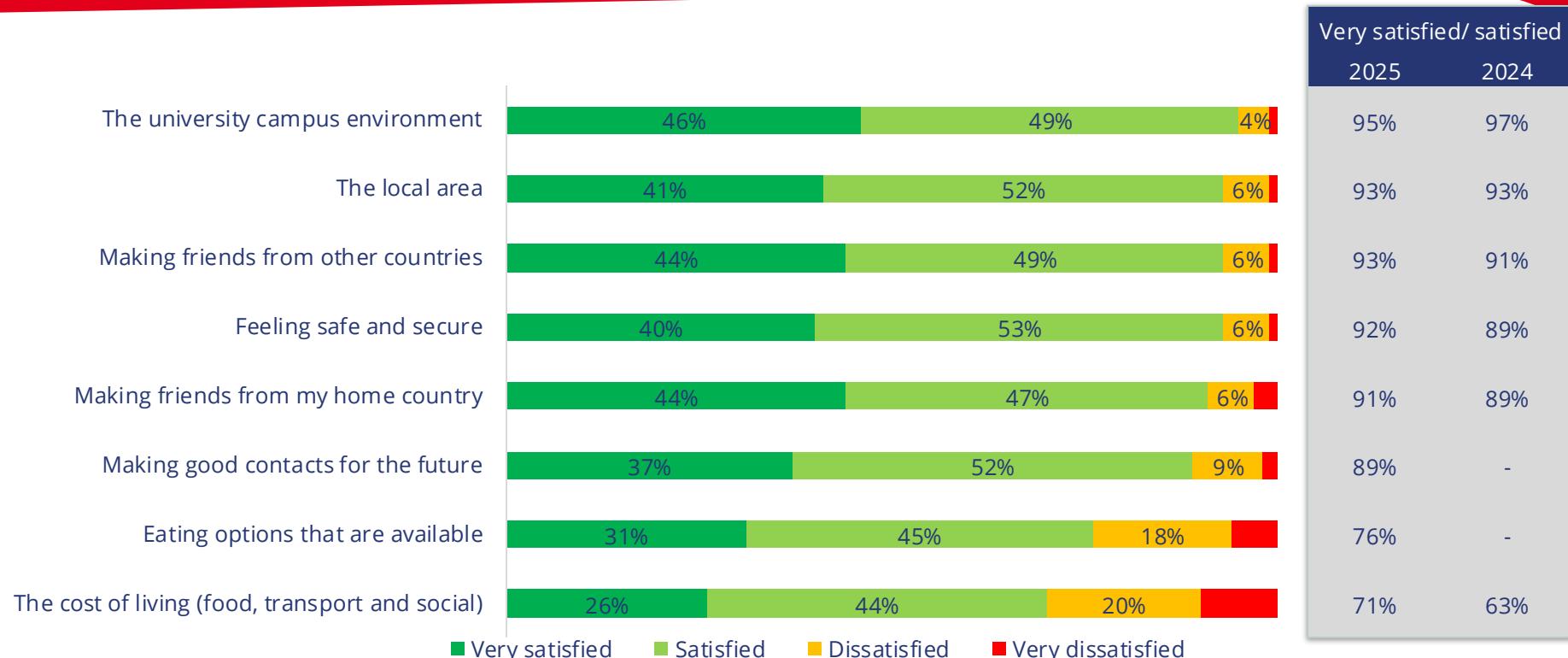
*"People are friendly and I feel safe most of the time, but the rent is increasing and eating out is expensive"*

*"The cost of living is quite high and the accomodation is quite small and expensive"*

*"almost no Internet at all EVEN using my own mobile data at accommodation UWAC"*



# Perceptions of the campus, local area, and safety remain very positive, living cost and eating options were the areas with the lowest ratings



Measure	Benchmark % (Australia 2024 ISB)
Living Costs	58%

Please say how satisfied you are so far with the following:

# Most students were very positive about the living experience in Perth



*"Living in South Perth has been a great experience. The area is peaceful, safe, and close to the city and university. Public transport is convenient, and there are plenty of shops and cafes nearby. It's a lovely place to relax after class and enjoy the Perth lifestyle"*

*"It's excellent to live with different kinds of people and the location is near and I love my experience here"*

*"The living experience was comfortable and supportive, creating a positive environment for learning and personal growth"*

*"It's all good, the environment is comfortable, people in the campus are friendly"*

*"The campus is beautiful with a very nice bay to sit by during free classes and comfortable lounge and library to sit, relax and study"*

*"It is a nice campus, help is provided, staff is friendly so is students, the facilities available are diverse"*

**If you would like to comment on the living experience please do so here:**

